

For your new room and new life



Instruction of ruum Installation

Get access to shopping content, coupons, and many more useful information!



Information as of May 2023. Menu of services offered is subject to change.
 All images are for illustrative purposes.

Register your room for exclusive contents

Get access to more services and your management office

Tenant Enquiry

There are 3 ways to reach us depending on the urgency and the details of inquiries.

Q&A

Ask Chatbot

Email inquiry

Send your inquiry anytime. You can attach pictures to explain your inquiry effectively.

Itemized Statement

Easy access to payment history of rent, gas, and water managed by Daito Kentaku Group. Issue an itemized statement online.



Organize your utility usage and payment with chart! Max 3 invoices to be issued per month.

**Tenants with cooperate contract have access to utility fees only. **

Welcome Park

The service provides a flat-rate parking space utilizing an available spot of your apartment's parking lot. Please take advantage of it for your visitors or some other cases.

Available up to 24 hours

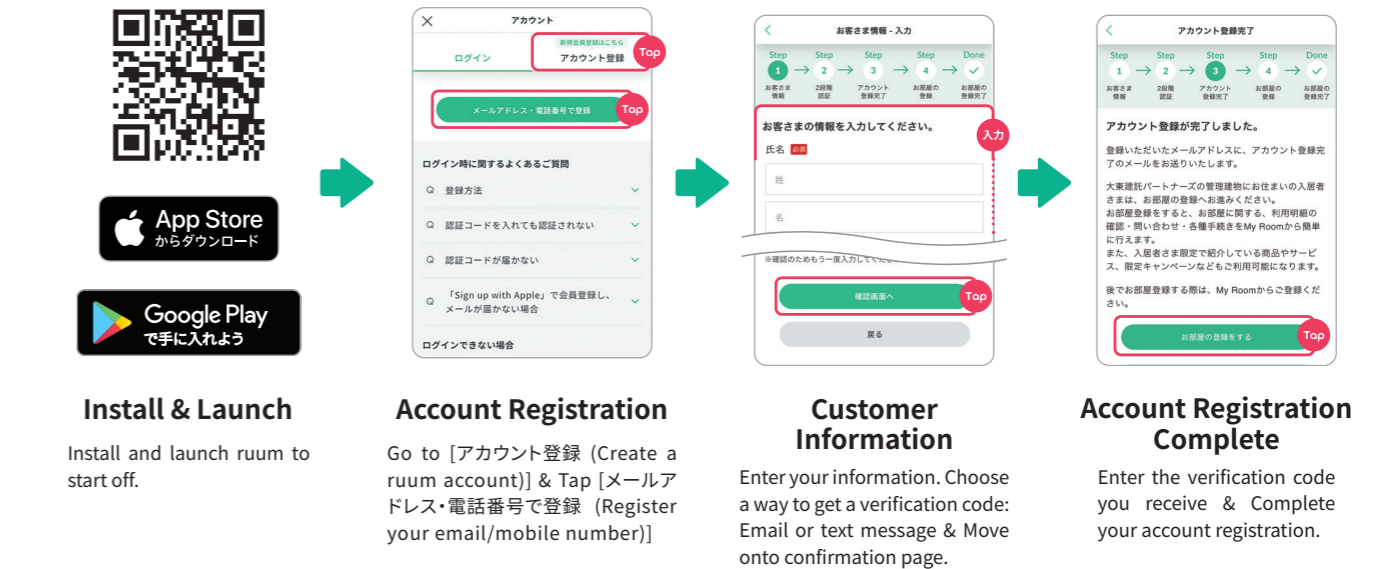
Credit Card Payment

Minimum charge of 330 yen (incl. tax)

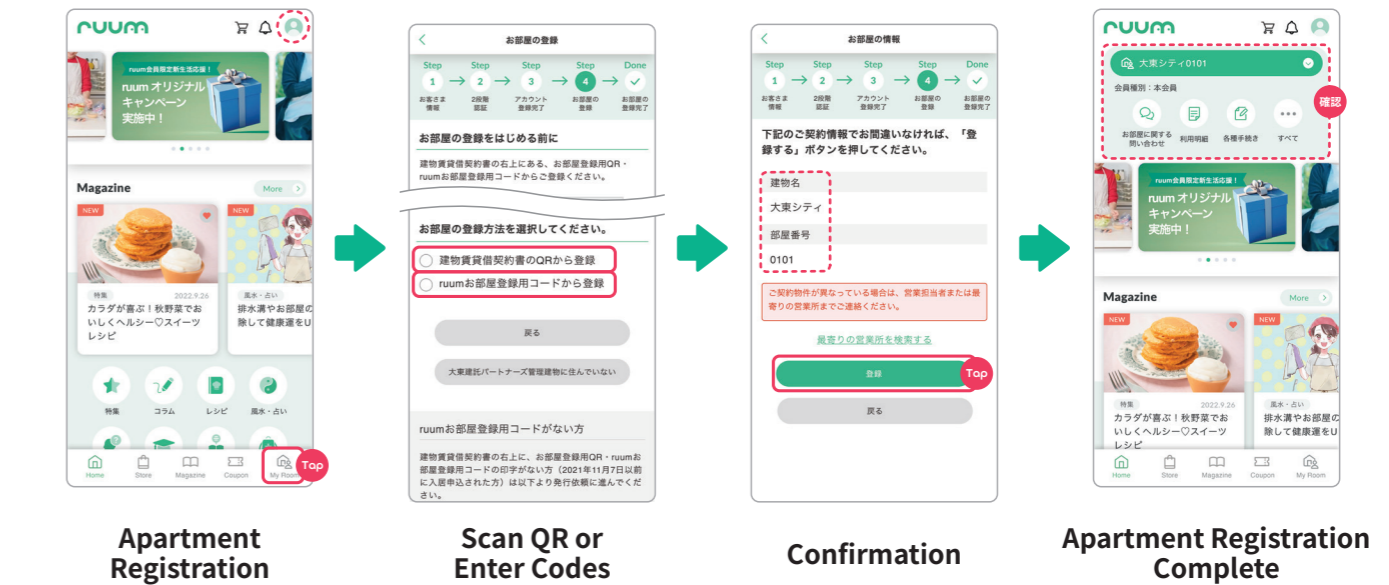
*Each parking space has different rates of "Welcome Park". Furthermore, the service may not be offered at certain properties due to availability of parking spot.

Scan QR code to Install "ruum" Instruction for Registration

Account Registration



Register your Apartment Unit (available after your move-in)



Tap "My Room" at the bottom right & Go to [お部屋の登録 (Apartment Registration)]. Stay log in meanwhile.

Select either "QR code on lease contract" or "room registration code" to register apartment.

Confirm your building name and unit number & Tap [登録 (Register)].

You are all set! It shows your building name and unit number on Home page.

**After creating the account, the icon on the top right changes its colour from grey to green when you are logged in. **

Online registration is available for the tenants, below

- For tenants who are unable to register using the method, above.
- For cohabitant/family members of registered tenants.



<https://www.ruum.me/shop/pages/flow.aspx>

Inquiry about ruum

Scan here for inquiry



<https://www.ruum.me/shop/contact/contact.aspx>